

18 December 2009

## **PHONE CO-OP VOTED BEST FOR SERVICE IN GREEN ENGLAND AWARDS**

The Phone Co-op has won the Best Customer Service category of the Green England Awards 2008.

The co-operative came out on top following several weeks of online nominations and voting by consumers via the Green England website.

Chief executive Vivian Woodell commented, "We firmly believe that high standards of customer service play a key role in any ethical, sustainable business. As a co-operative owned by our customers, it's central to our approach that we focus on providing our customers the best possible service, so we're delighted to have our efforts recognised by the Green England award."

The award follows The Phone Co-op's success at this year's Enterprising Solutions Awards where it was named Best Social Enterprise.

Other Green England award winners included Deepdale Farm, Only Fair, The Go Green Company and Bags of Change.

Penny Ritson of Green England said, "I heartily congratulate all the winners. It's great to see green and ethical businesses get the recognition they deserve."

**-ENDS-**

**Notes to editors:**

**The Phone Co-op** is the UK's only telecommunications co-operative, procuring telecommunications services on behalf of its customers, many of whom are co-operatives, charities and other not-for-profit organisations.

The Phone Co-op's service has been taken up by over 15,000 customers, including Christian Aid, Amnesty International, Triodos Bank, the Centre for Alternative Technology, Salford City Council and Unison.

As a co-operative owned by its customer members, The Phone Co-op distributes any profits which are not re-invested back to members via a dividend based on each member's spend and through a loan fund which supports other co-operatives. For more information, visit [www.thephone.coop](http://www.thephone.coop)

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**Green England** ([www.green-england.co.uk](http://www.green-england.co.uk)) is a directory of green and ethical products, services and days out throughout England. With tips, information, articles and news on going greener it helps everyone live a little greener.

For more information contact Penny Ritson at Green England – [penny@green-england.co.uk](mailto:penny@green-england.co.uk)