

MOBILE PRICE LIST

All prices include VAT at 20% where applicable. Rates are correct as at 1 Feb 2012

BUNDLES

Bundle	Monthly cost
100 minutes with unlimited texts	£10.00
300 minutes with unlimited texts	£15.00
600 minutes with unlimited texts	£25.00
900 minutes with unlimited texts	£35.00

Calls after your minutes are used up are 20p per minute

Add-ons	Monthly cost
100MB data bundle	£3.00
250MB data bundle	£4.20
500MB data bundle	£6.00
1000MB data bundle	£9.00

Data after your allowance is used up is 60p per MB

Other charges	One-off charge
Replacement SIM card	£5.00
Postage for handsets	£6.00

MAIN UK RATES

Calls	Per Minute
UK National Geographic	£0.200
UK Mobile	£0.200
Local non-Geographic (0845)	£0.200
National non-Geographic (0870)	£0.200
0843 and 0844 numbers	£0.200
0871 numbers	£0.300
09 numbers	£1.500
Personal numbers	£0.720
118 numbers	Rates can vary - please call customer services
Freephone (0800, 0808, 0500)	£0.150
UK Emergency Services	Free
Voicemail	£0.200

Messaging	Per Message
Picture Message	£0.317
Video Message	£0.705

Data	Per MB
Downloads	£0.072

Minimum charge 1.2p for most UK calls.

CALLING ABROAD

Texts

Country	Per Text
Any	£0.196

Calls

Country	Per Minute
Afghanistan	£0.240
Afghanistan - Mobile	£0.270
Alaska	£0.070
Albania	£0.090
Albania - Mobile	£0.290
Algeria	£0.100
Algeria - Mobile	£0.350
American Samoa	£0.090
Andorra	£0.060
Andorra - Mobile	£0.210
Angola	£0.140
Angola - Mobile	£0.180
Anguilla	£0.140
Antigua And Barbuda	£0.190
Argentina	£0.080
Argentina - Mobile	£0.260
Armenia	£0.140
Armenia - Mobile	£0.190
Aruba	£0.150
Aruba - Mobile	£0.260
Ascension	£0.650
Australia	£0.060
Australia - Mobile	£0.150
Austria	£0.070
Austria - Mobile	£0.090
Azerbaijani Republic	£0.170
Azerbaijani Republic - Mobile	£0.270
Bahamas	£0.090
Bahrain (State Of)	£0.100
Bahrain (State Of) - Mobile	£0.120
Bangladesh	£0.080
Bangladesh - Mobile	£0.080
Barbados	£0.240
Belarus	£0.250
Belarus - Mobile	£0.280
Belgium	£0.060
Belgium - Mobile	£0.220
Belize	£0.260
Benin	£0.170
Benin - Mobile	£0.180
Bermuda	£0.080
Bhutan	£0.130
Bhutan - Mobile	£0.130
Bolivia	£0.160
Bolivia - Mobile	£0.170
Bosnia & Herz	£0.150
Bosnia & Herz - Mobile	£0.300
Botswana	£0.140

Botswana - Mobile	£0.240
Brazil	£0.080
Brazil - Mobile	£0.280
British Virgin Islands	£0.230
Brunei	£0.090
Brunei - Mobile	£0.090
Bulgaria	£0.090
Bulgaria - Mobile	£0.400
Burkina Faso	£0.210
Burkina Faso - Mobile	£0.260
Burundi	£0.090
Burundi - Mobile	£0.150
Cambodia	£0.080
Cambodia - Mobile	£0.090
Cameroon	£0.180
Cameroon - Mobile	£0.230
Canada	£0.050
Cape Verde	£0.200
Cape Verde - Mobile	£0.280
Cayman (Islands)	£0.220
Central African Rep	£0.340
Central African Rep - Mobile	£0.330
Chad	£0.140
Chad - Mobile	£0.290
Chile	£0.080
Chile - Mobile	£0.250
China	£0.050
China - Mobile	£0.050
Colombia	£0.130
Colombia - Mobile	£0.130
Comoros	£0.260
Comoros - Mobile	£0.340
Congo Rep - Mobile	£0.370
Congo Republic	£0.380
Cook Islands	£0.650
Costa Rica	£0.090
Costa Rica - Mobile	£0.100
Croatia	£0.060
Croatia - Mobile	£0.230
Cuba	£1.080
Cyprus	£0.050
Cyprus - Mobile	£0.080
Czech Rep	£0.070
Czech Rep - Mobile	£0.160
Denmark	£0.050
Denmark - Mobile	£0.240
Diego Garcia	£1.170
Djibouti	£0.370
Djibouti - Mobile	£0.370
Dominica	£0.270
Dominica - Mobile	£0.280
Dominican Rep - Mobile	£0.140
Dominican Republic	£0.080
East Timor	£0.810
Ecuador	£0.160
Ecuador - Mobile	£0.250
Egypt	£0.130
Egypt - Mobile	£0.140

El Salvador	£0.220
El Salvador - Mobile	£0.240
Equatorial Guinea	£0.210
Equatorial Guinea - Mobile	£0.210
Eritrea	£0.300
Estonia	£0.060
Estonia - Mobile	£0.340
Ethiopia	£0.280
Ethiopia - Mobile	£0.320
Falkland Islands	£0.630
Faroe Islands	£0.160
Faroe Islands - Mobile	£0.230
Fiji	£0.220
Fiji - Mobile	£0.230
Finland	£0.080
Finland - Mobile	£0.130
France	£0.060
France - Mobile	£0.330
French Guiana	£0.060
French Guiana - Mobile	£0.230
French Polynesia	£0.050
French Polynesia - Mobile	£0.300
Gabonese Rep	£0.160
Gabonese Rep - Mobile	£0.240
Gambia	£0.410
Gambia - Mobile	£0.400
Georgia	£0.080
Georgia - Mobile	£0.130
Germany	£0.060
Germany - Mobile	£0.150
Ghana	£0.280
Ghana - Mobile	£0.280
Gibraltar	£0.080
Gibraltar - Mobile	£0.270
Greece	£0.050
Greece - Mobile	£0.140
Greenland	£0.560
Grenada	£0.160
Grenada - Mobile	£0.270
Guadeloupe	£0.060
Guadeloupe - Mobile	£0.380
Guam	£0.060
Guantanamo	£0.550
Guatemala	£0.170
Guatemala - Mobile	£0.170
Guinea Bissau	£0.240
Guinea Bissau - Mobile	£0.350
Guinea Rep	£0.290
Guinea Rep - Mobile	£0.410
Guyana	£0.260
Haiti	£0.290
Haiti - Mobile	£0.270
Hawaii	£0.060
Honduras	£0.200
Honduras - Mobile	£0.200
Hong Kong	£0.060
Hong Kong - Mobile	£0.060
Hungary	£0.060

Hungary - Mobile	£0.130
Iceland	£0.050
Iceland - Mobile	£0.270
India	£0.060
India - Mobile	£0.060
Indonesia	£0.120
Indonesia - Mobile	£0.130
Iran	£0.110
Iran - Mobile	£0.140
Iraq	£0.090
Iraq - Mobile	£0.170
Ireland	£0.060
Ireland - Mobile	£0.270
Israel	£0.050
Israel - Mobile	£0.240
Italy	£0.060
Italy - Mobile	£0.170
Ivory Coast	£0.210
Ivory Coast - Mobile	£0.270
Jamaica	£0.110
Jamaica - Mobile	£0.280
Japan	£0.080
Japan - Mobile	£0.200
Jersey	£0.060
Jersey - Mobile	£0.170
Jordan	£0.140
Jordan - Mobile	£0.160
Kazakhstan	£0.130
Kazakhstan - Mobile	£0.140
Kenya	£0.140
Kenya - Mobile	£0.160
Kirgyzstan	£0.150
Kirgyzstan - Mobile	£0.120
Kiribati	£0.590
Kuwait	£0.090
Kuwait - Mobile	£0.140
Laos	£0.090
Laos - Mobile	£0.090
Latvia	£0.100
Latvia - Mobile	£0.650
Lebanon	£0.130
Lebanon - Mobile	£0.210
Lesotho	£0.190
Lesotho - Mobile	£0.210
Liberia	£0.300
Liberia - Mobile	£0.270
Libya	£0.240
Libya - Mobile	£0.300
Liechtenstein	£0.090
Liechtenstein - Mobile	£0.490
Lithuania	£0.080
Lithuania - Mobile	£0.200
Luxembourg	£0.060
Luxembourg - Mobile	£0.210
Macau	£0.080
Macedonia	£0.150
Macedonia - Mobile	£0.310
Madagascar	£0.310

Madagascar - Mobile	£0.330
Malawi	£0.120
Malawi - Mobile	£0.140
Malaysia	£0.070
Malaysia - Mobile	£0.070
Maldives	£0.620
Maldives - Mobile	£0.650
Mali	£0.250
Mali - Mobile	£0.270
Malta	£0.080
Malta - Mobile	£0.190
Marshall Islands	£0.300
Martinique	£0.060
Martinique - Mobile	£0.230
Mauritania	£0.200
Mauritania - Mobile	£0.290
Mauritius	£0.080
Mauritius - Mobile	£0.080
Mayotte	£0.100
Mayotte - Mobile	£0.230
Mexico	£0.120
Mexico - Mobile	£0.160
Micronesia	£0.270
Moldova	£0.170
Moldova - Mobile	£0.260
Monaco	£0.070
Monaco - Mobile	£0.310
Mongolia	£0.100
Mongolia - Mobile	£0.100
Montenegro	£0.170
Montenegro - Mobile	£0.310
Montserrat	£0.200
Morocco	£0.140
Morocco - Mobile	£0.320
Mozambique	£0.100
Mozambique - Mobile	£0.260
Myanmar	£0.340
Namibia	£0.110
Namibia - Mobile	£0.230
Nauru	£0.990
Nepal	£0.130
Nepal - Mobile	£0.130
Netherlands	£0.060
Netherlands - Mobile	£0.220
Netherlands Antilles	£0.150
Netherlands Antilles - Mobile	£0.150
New Caledonia	£0.180
New Zealand	£0.060
New Zealand - Mobile	£0.240
Nicaragua	£0.170
Niger	£0.230
Nigeria	£0.160
Nigeria - Mobile	£0.150
Niue	£0.680
Norfolk Island	£1.090
North Cyprus	£0.090
North Korea	£0.680
Norway	£0.050

Norway - Mobile	£0.240
Oman	£0.150
Oman - Mobile	£0.320
Pakistan	£0.110
Pakistan - Mobile	£0.110
Palau	£0.340
Palestinian Authority	£0.210
Palestinian Authority - Mobile	£0.240
Panama	£0.090
Panama - Mobile	£0.200
Papua New Guinea	£0.580
Paraguay	£0.100
Paraguay - Mobile	£0.180
Peru	£0.080
Peru - Mobile	£0.190
Philippines	£0.180
Philippines - Mobile	£0.200
Poland	£0.060
Poland - Mobile	£0.320
Portugal	£0.060
Portugal - Mobile	£0.140
Puerto Rico	£0.060
Qatar	£0.190
Qatar - Mobile	£0.230
Rep Dem Of Congo	£0.280
Rep Dem Of Congo - Mobile	£0.290
Reunion Island	£0.060
Reunion Island - Mobile	£0.220
Romania	£0.060
Romania - Mobile	£0.220
Russia	£0.090
Russia - Mobile	£0.120
Russia - Mobile	£0.120
Rwandese Republic	£0.140
Rwandese Republic - Mobile	£0.160
Saint Helena	£1.120
Saint Kitts And Nevis	£0.280
Saint Lucia	£0.150
Saint Lucia - Mobile	£0.280
Saint Vincent And The Grenadines	£0.150
Saint Vincent And The Grenadines - Mobile	£0.270
Saipan	£0.070
San Marino	£0.090
Sao Tome And Principe	£0.870
Sao Tome And Principe - Mobile	£0.870
Saudi Arabia	£0.130
Saudi Arabia - Mobile	£0.180
Senegal	£0.200
Senegal - Mobile	£0.280
Serbia	£0.130
Serbia - Mobile	£0.300
Seychelles	£0.090
Seychelles - Mobile	£0.090
Sierra Leone	£0.430
Sierra Leone - Mobile	£0.430
Singapore	£0.060
Singapore - Mobile	£0.060
Slovak Rep	£0.070

Slovak Rep - Mobile	£0.220
Slovenia	£0.080
Slovenia - Mobile	£0.410
Solomon Islands	£0.940
Somalia	£0.500
Somalia - Mobile	£0.480
South Africa	£0.080
South Africa - Mobile	£0.200
South Korea	£0.060
South Korea - Mobile	£0.090
Spain	£0.050
Spain - Mobile	£0.160
Sri Lanka	£0.150
Sri Lanka - Mobile	£0.180
St Pierre Et Miquelon	£0.160
St Pierre Et Miquelon - Mobile	£0.380
Sudan	£0.170
Sudan - Mobile	£0.230
Surinam	£0.220
Surinam - Mobile	£0.230
Swaziland	£0.090
Swaziland - Mobile	£0.220
Sweden	£0.050
Sweden - Mobile	£0.110
Switzerland	£0.060
Switzerland - Mobile	£0.370
Syrian Arab Rep	£0.140
Syrian Arab Rep - Mobile	£0.190
Taiwan	£0.060
Taiwan - Mobile	£0.130
Tajikistan	£0.160
Tajikistan - Mobile	£0.160
Tanzania	£0.220
Tanzania - Mobile	£0.240
Thailand	£0.060
Thailand - Mobile	£0.060
Togolese Rep	£0.350
Togolese Rep - Mobile	£0.350
Tokelau	£0.720
Tonga	£0.420
Trinidad And Tobago	£0.160
Tunisia	£0.260
Tunisia - Mobile	£0.390
Turkey	£0.060
Turkey - Mobile	£0.190
Turkmenistan	£0.140
Turks And Caicos Islands	£0.270
Tuvalu	£0.580
Uganda	£0.160
Uganda - Mobile	£0.170
Ukraine	£0.130
Ukraine - Mobile	£0.190
United Arab Emirates	£0.180
United Arab Emirates - Mobile	£0.180
United States Of America	£0.050
United States Virgin Islands	£0.060
Uruguay	£0.100
Uruguay - Mobile	£0.240

Uzbekistan	£0.120
Uzbekistan - Mobile	£0.100
Vanuatu	£0.440
Venezuela	£0.110
Venezuela - Mobile	£0.260
Vietnam	£0.090
Vietnam - Mobile	£0.090
Wallis And Futuna	£0.320
Western Samoa	£0.380
Western Samoa - Mobile	£0.390
Yemen	£0.190
Yemen - Mobile	£0.190
Zambia	£0.080
Zambia - Mobile	£0.170
Zimbabwe	£0.140
Zimbabwe - Mobile	£0.490

USING YOUR PHONE ABROAD

Calling from	Calls back to the UK	Calls to Zones 1-2	Calls to Zones 3-7
Zone 1	38.4ppm	38.4ppm	78ppm
Zone 2	38.4ppm	38.4ppm	£1.02pm
Zone 2a	32ppm	32ppm	85ppm
Zone 3	75ppm	£1.75pm	£1.75pm
Zone 4	75ppm	£1.75pm	£1.75pm
Zone 5	85ppm	£1.75pm	£1.75pm
Zone 6	£1.10pm	£1.75pm	£1.75pm
Zone 7	£1.20pm	£1.75pm	£1.75pm

Calling from	Sending texts	MMS	Video messages
Zone 1	11p	72p	90p
Zone 2	11p	72p	90p
Zone 2a	9p	60p	75p
Zone 3	25p	60p	75p
Zone 4	30p	£1.000	£1.500
Zone 5	30p	£1.000	£1.500
Zone 6	30p	£1.000	£1.500
Zone 7	30p	£1.000	£1.500

In	Receiving calls	Data
Zone 1	12ppm	£3.06 MB
Zone 2	12ppm	£3.06 MB
Zone 2a	10ppm	£2.55 MB
Zone 3	50ppm	£5.50 MB
Zone 4	50ppm	£5.50 MB
Zone 5	50ppm	£5.50 MB
Zone 6	75ppm	£5.50 MB
Zone 7	85ppm	£5.50 MB

INTERNATIONAL ZONES

Zone 1 - Ireland & Channel Islands

Guernsey, Jersey, Republic of Ireland, Isle of Man

Zone 2 - Europe 1

Andorra, Austria, Belgium, Bulgaria, Cyprus (South), Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Italy, Latvia, Lithuania, Luxembourg, Malta, Moldova, Monaco, Netherlands, Poland, Portugal, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland

Zone 2a - Europe 1a

Aland Islands, French Guiana, Guadeloupe, Iceland, Martinique, Reunion, Gibraltar, Liechtenstein, Norway, Azores, Madeira, Romania, Canary Islands, Ceuta, Melilla

Zone 3 - Europe 2

Albania, Belarus, Bosnia, Croatia, Cyprus (North), Faroe Islands, Georgia, Israel, Macedonia, Montenegro, Palestine, Serbia, Turkey, Ukraine

Zone 4 - Asia Pacific & South Africa
Australia, Chatham Islands, China, Hong Kong, Japan, Korean Republic (South), Malaysia, New Zealand, Norfolk Island, Singapore, South Africa, Thailand
Zone 5 - USA & Canada
Canada, USA
Zone 6 - Middle East
Bahrain, Egypt, Jordan, Kuwait, Oman, Qatar, Saudi Arabia, UAE
Zone 7 Rest of World
Everywhere else

For making calls in Europe (Zones 1, 2 and 2a), there is a 30 second minimum call charge followed by per second billing. For receiving calls, it's per second billing from the start. For making and receiving calls outside of this area there is a 60 second minimum call charge and per second billing thereafter. VAT is not charged when roaming outside of the EU (ie when in Zones 2a, 3, 4, 5, 6 and 7).

Prices for International and Roaming calls are standard across all Phone Co-op mobile tariffs.

Fair usage - inclusive benefits are subject to fair usage policies which vary from time to time:

Unlimited texts - 3,000 texts per month

Usage above these amounts will constitute abuse and we may monitor usage and withdraw the benefit from the account.

You may end this agreement by giving us 30 days' notice in writing. You must pay the charges during the notice period. If you end your service within the Minimum Period then you must pay the rest of the charges due in the Minimum Period. If you are changing your Service such as re-grading your bundle, and this is not part of a termination of the account, then termination charges do not apply and the current minimum period continues.

If you have ended this agreement because we don't do something fundamental that we should have done under this agreement (for example, if there is a complete failure of the network) then in these situations you do not have to pay all charges due until the end of the minimum period but you may have to make a payment in respect of your mobile equipment. In this case, the payment will be the original value of the mobile equipment divided by the minimum period months, less any initial payment you make towards it, multiplied by the number of months remaining until the end of your minimum period. You will make this payment to us immediately on request following the agreement coming to an end.