

## MOBILE CALL RATES

Rates are correct as at 1 Feb 2012

### MAIN UK RATES

Calls	Per Minute
UK National Geographic	£0.040
UK Mobile	£0.100
UK Phone Co-op Mobile	£0.040
Local non-Geographic (0845)	£0.147
National non-Geographic (0870)	£0.147
0843 and 0844 numbers	£0.147
0871 numbers	£0.250
09 numbers	£1.250
Personal numbers	£0.600
118 numbers	Rates can vary - please call customer services
Freephone (0800, 0808, 0500)	£0.125
UK Emergency Services	Free
Voicemail	£0.040

Messaging	Per Message
Text	£0.058
Picture Message	£0.264
Video Message	£0.588

Data	Per MB
Downloads	£0.060

Minimum charge 1p for most UK calls.

## CALLING ABROAD

### Texts

Country	Per Text
Any	£0.163

### Calls

Country	Per Minute
Afghanistan	£0.200
Afghanistan - Mobile	£0.225
Alaska	£0.058
Albania	£0.075
Albania - Mobile	£0.242
Algeria	£0.083
Algeria - Mobile	£0.292
American Samoa	£0.075
Andorra	£0.050
Andorra - Mobile	£0.175
Angola	£0.117
Angola - Mobile	£0.150
Anguilla	£0.117
Antigua And Barbuda	£0.158
Argentina	£0.067
Argentina - Mobile	£0.217
Armenia	£0.117
Armenia - Mobile	£0.158
Aruba	£0.125
Aruba - Mobile	£0.217
Ascension	£0.542
Australia	£0.050
Australia - Mobile	£0.125
Austria	£0.058
Austria - Mobile	£0.075
Azerbaijani Republic	£0.142
Azerbaijani Republic - Mobile	£0.225
Bahamas	£0.075
Bahrain (State Of)	£0.083
Bahrain (State Of) - Mobile	£0.100
Bangladesh	£0.067
Bangladesh - Mobile	£0.067
Barbados	£0.200
Belarus	£0.208
Belarus - Mobile	£0.233
Belgium	£0.050
Belgium - Mobile	£0.183
Belize	£0.217
Benin	£0.142
Benin - Mobile	£0.150
Bermuda	£0.067
Bhutan	£0.108
Bhutan - Mobile	£0.108
Bolivia	£0.133
Bolivia - Mobile	£0.142
Bosnia & Herz	£0.125
Bosnia & Herz - Mobile	£0.250
Botswana	£0.117

Botswana - Mobile	£0.200
Brazil	£0.067
Brazil - Mobile	£0.233
British Virgin Islands	£0.192
Brunei	£0.075
Brunei - Mobile	£0.075
Bulgaria	£0.075
Bulgaria - Mobile	£0.333
Burkina Faso	£0.175
Burkina Faso - Mobile	£0.217
Burundi	£0.075
Burundi - Mobile	£0.125
Cambodia	£0.067
Cambodia - Mobile	£0.075
Cameroon	£0.150
Cameroon - Mobile	£0.192
Canada	£0.042
Cape Verde	£0.167
Cape Verde - Mobile	£0.233
Cayman (Islands)	£0.183
Central African Rep	£0.283
Central African Rep - Mobile	£0.275
Chad	£0.117
Chad - Mobile	£0.242
Chile	£0.067
Chile - Mobile	£0.208
China	£0.042
China - Mobile	£0.042
Colombia	£0.108
Colombia - Mobile	£0.108
Comoros	£0.217
Comoros - Mobile	£0.283
Congo Rep - Mobile	£0.308
Congo Republic	£0.317
Cook Islands	£0.542
Costa Rica	£0.075
Costa Rica - Mobile	£0.083
Croatia	£0.050
Croatia - Mobile	£0.192
Cuba	£0.900
Cyprus	£0.042
Cyprus - Mobile	£0.067
Czech Rep	£0.058
Czech Rep - Mobile	£0.133
Denmark	£0.042
Denmark - Mobile	£0.200
Diego Garcia	£0.975
Djibouti	£0.308
Djibouti - Mobile	£0.308
Dominica	£0.225
Dominica - Mobile	£0.233
Dominican Rep - Mobile	£0.117
Dominican Republic	£0.067
East Timor	£0.675
Ecuador	£0.133
Ecuador - Mobile	£0.208
Egypt	£0.108
Egypt - Mobile	£0.117

El Salvador	£0.183
El Salvador - Mobile	£0.200
Equatorial Guinea	£0.175
Equatorial Guinea - Mobile	£0.175
Eritrea	£0.250
Estonia	£0.050
Estonia - Mobile	£0.283
Ethiopia	£0.233
Ethiopia - Mobile	£0.267
Falkland Islands	£0.525
Faroe Islands	£0.133
Faroe Islands - Mobile	£0.192
Fiji	£0.183
Fiji - Mobile	£0.192
Finland	£0.067
Finland - Mobile	£0.108
France	£0.050
France - Mobile	£0.275
French Guiana	£0.050
French Guiana - Mobile	£0.192
French Polynesia	£0.042
French Polynesia - Mobile	£0.250
Gabonese Rep	£0.133
Gabonese Rep - Mobile	£0.200
Gambia	£0.342
Gambia - Mobile	£0.333
Georgia	£0.067
Georgia - Mobile	£0.108
Germany	£0.050
Germany - Mobile	£0.125
Ghana	£0.233
Ghana - Mobile	£0.233
Gibraltar	£0.067
Gibraltar - Mobile	£0.225
Greece	£0.042
Greece - Mobile	£0.117
Greenland	£0.467
Grenada	£0.133
Grenada - Mobile	£0.225
Guadeloupe	£0.050
Guadeloupe - Mobile	£0.317
Guam	£0.050
Guantanamo	£0.458
Guatemala	£0.142
Guatemala - Mobile	£0.142
Guinea Bissau	£0.200
Guinea Bissau - Mobile	£0.292
Guinea Rep	£0.242
Guinea Rep - Mobile	£0.342
Guyana	£0.217
Haiti	£0.242
Haiti - Mobile	£0.225
Hawaii	£0.050
Honduras	£0.167
Honduras - Mobile	£0.167
Hong Kong	£0.050
Hong Kong - Mobile	£0.050
Hungary	£0.050

Hungary - Mobile	£0.108
Iceland	£0.042
Iceland - Mobile	£0.225
India	£0.050
India - Mobile	£0.050
Indonesia	£0.100
Indonesia - Mobile	£0.108
Iran	£0.092
Iran - Mobile	£0.117
Iraq	£0.075
Iraq - Mobile	£0.142
Ireland	£0.050
Ireland - Mobile	£0.225
Israel	£0.042
Israel - Mobile	£0.200
Italy	£0.050
Italy - Mobile	£0.142
Ivory Coast	£0.175
Ivory Coast - Mobile	£0.225
Jamaica	£0.092
Jamaica - Mobile	£0.233
Japan	£0.067
Japan - Mobile	£0.167
Jersey	£0.050
Jersey - Mobile	£0.142
Jordan	£0.117
Jordan - Mobile	£0.133
Kazakhstan	£0.108
Kazakhstan - Mobile	£0.117
Kenya	£0.117
Kenya - Mobile	£0.133
Kirgyzstan	£0.125
Kirgyzstan - Mobile	£0.100
Kiribati	£0.492
Kuwait	£0.075
Kuwait - Mobile	£0.117
Laos	£0.075
Laos - Mobile	£0.075
Latvia	£0.083
Latvia - Mobile	£0.542
Lebanon	£0.108
Lebanon - Mobile	£0.175
Lesotho	£0.158
Lesotho - Mobile	£0.175
Liberia	£0.250
Liberia - Mobile	£0.225
Libya	£0.200
Libya - Mobile	£0.250
Liechtenstein	£0.075
Liechtenstein - Mobile	£0.408
Lithuania	£0.067
Lithuania - Mobile	£0.167
Luxembourg	£0.050
Luxembourg - Mobile	£0.175
Macau	£0.067
Macedonia	£0.125
Macedonia - Mobile	£0.258
Madagascar	£0.258

Madagascar - Mobile	£0.275
Malawi	£0.100
Malawi - Mobile	£0.117
Malaysia	£0.058
Malaysia - Mobile	£0.058
Maldives	£0.517
Maldives - Mobile	£0.542
Mali	£0.208
Mali - Mobile	£0.225
Malta	£0.067
Malta - Mobile	£0.158
Marshall Islands	£0.250
Martinique	£0.050
Martinique - Mobile	£0.192
Mauritania	£0.167
Mauritania - Mobile	£0.242
Mauritius	£0.067
Mauritius - Mobile	£0.067
Mayotte	£0.083
Mayotte - Mobile	£0.192
Mexico	£0.100
Mexico - Mobile	£0.133
Micronesia	£0.225
Moldova	£0.142
Moldova - Mobile	£0.217
Monaco	£0.058
Monaco - Mobile	£0.258
Mongolia	£0.083
Mongolia - Mobile	£0.083
Montenegro	£0.142
Montenegro - Mobile	£0.258
Montserrat	£0.167
Morocco	£0.117
Morocco - Mobile	£0.267
Mozambique	£0.083
Mozambique - Mobile	£0.217
Myanmar	£0.283
Namibia	£0.092
Namibia - Mobile	£0.192
Nauru	£0.825
Nepal	£0.108
Nepal - Mobile	£0.108
Netherlands	£0.050
Netherlands - Mobile	£0.183
Netherlands Antilles	£0.125
Netherlands Antilles - Mobile	£0.125
New Caledonia	£0.150
New Zealand	£0.050
New Zealand - Mobile	£0.200
Nicaragua	£0.142
Niger	£0.192
Nigeria	£0.133
Nigeria - Mobile	£0.125
Niue	£0.567
Norfolk Island	£0.908
North Cyprus	£0.075
North Korea	£0.567
Norway	£0.042

Norway - Mobile	£0.200
Oman	£0.125
Oman - Mobile	£0.267
Pakistan	£0.092
Pakistan - Mobile	£0.092
Palau	£0.283
Palestinian Authority	£0.175
Palestinian Authority - Mobile	£0.200
Panama	£0.075
Panama - Mobile	£0.167
Papua New Guinea	£0.483
Paraguay	£0.083
Paraguay - Mobile	£0.150
Peru	£0.067
Peru - Mobile	£0.158
Philippines	£0.150
Philippines - Mobile	£0.167
Poland	£0.050
Poland - Mobile	£0.267
Portugal	£0.050
Portugal - Mobile	£0.117
Puerto Rico	£0.050
Qatar	£0.158
Qatar - Mobile	£0.192
Rep Dem Of Congo	£0.233
Rep Dem Of Congo - Mobile	£0.242
Reunion Island	£0.050
Reunion Island - Mobile	£0.183
Romania	£0.050
Romania - Mobile	£0.183
Russia	£0.075
Russia - Mobile	£0.100
Russia - Mobile	£0.100
Rwandese Republic	£0.117
Rwandese Republic - Mobile	£0.133
Saint Helena	£0.933
Saint Kitts And Nevis	£0.233
Saint Lucia	£0.125
Saint Lucia - Mobile	£0.233
Saint Vincent And The Grenadines	£0.125
Saint Vincent And The Grenadines - Mobile	£0.225
Saipan	£0.058
San Marino	£0.075
Sao Tome And Principe	£0.725
Sao Tome And Principe - Mobile	£0.725
Saudi Arabia	£0.108
Saudi Arabia - Mobile	£0.150
Senegal	£0.167
Senegal - Mobile	£0.233
Serbia	£0.108
Serbia - Mobile	£0.250
Seychelles	£0.075
Seychelles - Mobile	£0.075
Sierra Leone	£0.358
Sierra Leone - Mobile	£0.358
Singapore	£0.050
Singapore - Mobile	£0.050
Slovak Rep	£0.058

Slovak Rep - Mobile	£0.183
Slovenia	£0.067
Slovenia - Mobile	£0.342
Solomon Islands	£0.783
Somalia	£0.417
Somalia - Mobile	£0.400
South Africa	£0.067
South Africa - Mobile	£0.167
South Korea	£0.050
South Korea - Mobile	£0.075
Spain	£0.042
Spain - Mobile	£0.133
Sri Lanka	£0.125
Sri Lanka - Mobile	£0.150
St Pierre Et Miquelon	£0.133
St Pierre Et Miquelon - Mobile	£0.317
Sudan	£0.142
Sudan - Mobile	£0.192
Surinam	£0.183
Surinam - Mobile	£0.192
Swaziland	£0.075
Swaziland - Mobile	£0.183
Sweden	£0.042
Sweden - Mobile	£0.092
Switzerland	£0.050
Switzerland - Mobile	£0.308
Syrian Arab Rep	£0.117
Syrian Arab Rep - Mobile	£0.158
Taiwan	£0.050
Taiwan - Mobile	£0.108
Tajikistan	£0.133
Tajikistan - Mobile	£0.133
Tanzania	£0.183
Tanzania - Mobile	£0.200
Thailand	£0.050
Thailand - Mobile	£0.050
Togolese Rep	£0.292
Togolese Rep - Mobile	£0.292
Tokelau	£0.600
Tonga	£0.350
Trinidad And Tobago	£0.133
Tunisia	£0.217
Tunisia - Mobile	£0.325
Turkey	£0.050
Turkey - Mobile	£0.158
Turkmenistan	£0.117
Turks And Caicos Islands	£0.225
Tuvalu	£0.483
Uganda	£0.133
Uganda - Mobile	£0.142
Ukraine	£0.108
Ukraine - Mobile	£0.158
United Arab Emirates	£0.150
United Arab Emirates - Mobile	£0.150
United States Of America	£0.042
United States Virgin Islands	£0.050
Uruguay	£0.083
Uruguay - Mobile	£0.200

Uzbekistan	£0.100
Uzbekistan - Mobile	£0.083
Vanuatu	£0.367
Venezuela	£0.092
Venezuela - Mobile	£0.217
Vietnam	£0.075
Vietnam - Mobile	£0.075
Wallis And Futuna	£0.267
Western Samoa	£0.317
Western Samoa - Mobile	£0.325
Yemen	£0.158
Yemen - Mobile	£0.158
Zambia	£0.067
Zambia - Mobile	£0.142
Zimbabwe	£0.117
Zimbabwe - Mobile	£0.408

## USING YOUR PHONE ABROAD

Calling from	Calls back to the UK	Calls to Zones 1-2	Calls to Zones 3-7
Zone 1	32ppm	32ppm	65ppm
Zone 2	32ppm	32ppm	85ppm
Zone 3	75ppm	£1.75pm	£1.75pm
Zone 4	75ppm	£1.75pm	£1.75pm
Zone 5	85ppm	£1.75pm	£1.75pm
Zone 6	£1.10pm	£1.75pm	£1.75pm
Zone 7	£1.20pm	£1.75pm	£1.75pm

Calling from	Sending texts	MMS	Video messages
Zone 1	9p	60p	75p
Zone 2	9p	60p	75p
Zone 3	25p	60p	75p
Zone 4	30p	£1.000	£1.500
Zone 5	30p	£1.000	£1.500
Zone 6	30p	£1.000	£1.500
Zone 7	30p	£1.000	£1.500

In	Receiving calls	Data
Zone 1	10ppm	£2.55 MB
Zone 2	10ppm	£2.55 MB
Zone 3	50ppm	£5.50 MB
Zone 4	50ppm	£5.50 MB
Zone 5	50ppm	£5.50 MB
Zone 6	75ppm	£5.50 MB
Zone 7	85ppm	£5.50 MB

## INTERNATIONAL ZONES

### Zone 1 - Ireland & Channel Islands

Guernsey, Jersey, Republic of Ireland, Isle of Man

### Zone 2 -Europe 1

Andorra, Austria, Belgium, Bulgaria, Cyprus (South), Czech Republic, Denmark, Estonia, Finland (including Aland Islands), France (including French Guiana, Guadeloupe, Martinique and Reunion), Germany, Gibraltar, Greece, Hungary, Iceland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Moldova, Monaco, Netherlands, Norway, Poland, Portugal (including Azores and Madeira), Romania, San Marino, Slovakia, Slovenia, Spain (including Canary Islands, Ceuta and Melilla), Sweden, Switzerland, Vatican City (Italy)

### Zone 3 - Europe 2

Albania, Belarus, Bosnia and Herzegovina, Croatia, Cyprus North, Faroes, Georgia, Israel (including Palestine), Macedonia, Montenegro, Serbia, Turkey Ukraine, Albania, Belarus, Bosnia, Croatia, Cyprus North, Georgia, Macedonia, Ukraine, Serbia, Montenegro, Israel, Palestine, Turkey, Faroe Islands

### Zone 4 - Asia Pacific & South Africa

Australia, Chatham Islands, China, Hong Kong, Japan, Korean Republic (South), Malaysia, New Zealand, Norfolk Island, Singapore, South Africa, Thailand

### Zone 5 - USA & Canada

Canada, USA

**Zone 6 - Middle East**

Bahrain, Egypt, Jordan, Kuwait, Oman, Qatar, Saudi Arabia, UAE

**Zone 7 Rest of World**

Everywhere else

For making calls in Europe (Zones 1 and 2), there is a 30 second minimum call charge followed by per second billing. For receiving calls, it's per second billing from the start. For making and receiving calls outside of this area there is a 60 second minimum call charge and per second billing thereafter.

**Prices for International and Roaming calls are standard across all Phone Co-op mobile tariffs.**