



MOBILE PRICE LIST

Rates are correct as at 1 May 2019 and are exclusive of VAT

BUNDLES - SIM ONLY

Add-ons	Monthly cost
Unlimited minutes, texts and 3GB	£16.67
Unlimited minutes, texts and 5GB	£20.83
Unlimited minutes, texts and 10GB	£23.33
Unlimited minutes, texts and 30GB	£33.33

Data after your allowance is 8.3p per MB

Initial contract periods is 30 days. 12 month contracts are available, with a reduction of £0.83 per month on the published price

Other charges	One-off charge
Replacement SIM card	£4.17
Postage for handsets	£5

MAIN UK RATES

Calls	Per Minute
UK National Geographic	16.7p
UK Mobile	16.7p
Service Numbers (084, 087, 09 and 118)	Access charge plus provider's service charge
Personal numbers	60p
Freephone (0800, 0808, 0500)	FREE
UK Emergency Services	FREE
Voicemail	16.7p

Access charge for service numbers is 17.5p per minute

Minimum charge 1p for most UK calls.

Messaging	Per Message
Picture Message	26.4p
Video Message	58.8p

Mobile bill limits

From October 1st 2018, all new customers have the opportunity to set a bill limit when signing up to a new contract. Existing customers can add a limit if they switch to one of our new bundles. You can set a spending limit for calls, texts and data that are not included in your bundle (such as international calls), and you won't be charged more than that. Other bill charges still apply (if you have broadband and line rental, or a paper bill charge, for example) and not all mobile use will be included in the limit. For instance, the "service charge" of calls to 084, 087, 09 and 118 calls is outside the limit, and you will always be charged for this. If you use your mobile to pay for services (eg MPAY) or make donations, these will also be outside of your limit.

CALLING ABROAD

Texts

Country	Per Text
Any EU Country	5.2p
Rest of World	16.3p

Calls

Calling from the UK to:	Price per minute
Zone 1	10p
Zone 2	13.3p
Zone 3	16.67p
Zone 4	10p
Zone 5	24.17p
Zone 6	39.17p

International Zones

Zone 1 - Ireland, Channel Islands & Isle of Man Ireland, Jersey, Guernsey, Isle of Man
Zone 2 - Europe Albania, Andorra, Austria, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus (Greek), Czech Republic, Denmark, Estonia, Finland, France, Germany, Gibraltar, Greece, Hungary, Iceland, Italy, Kosovo, Liechtenstein, Lithuania, Luxembourg, Macedonia, Malta, Monaco, Montenegro, Netherlands, Norway, Poland, Portugal, Romania, San Marino, Serbia, Slovakia, Slovenia, Spain, Sweden, Transnistria, Ukraine.
Zone 3 - Asia Pacific & South Africa Australia, China, Hong Kong, Japan, Malaysia, New Zealand, Singapore, Thailand
Zone 4 - USA United States
Zone 5 - Middle East Algeria, Cyprus (Turkish), Egypt, Iran, Iraq, Israel, Jordan, Kuwait, Lebanon, Libya, Morocco, Oman, Qatar, Saudi Arabia, Tunisia, Turkey, United Arab Emirates
Zone 6 - Rest of World Everywhere else

USING YOUR PHONE ABROAD

Calling from	Calls back to the UK & Zone 1	Calls to Zone 2	Calls to Zones 3-6	Calls to Zone 7
Zone 1	16.7ppm after bundle used up	9.45ppm	£1.89pm	£3.99pm

	Calls back to the UK	Calls to Zones 1-2	Calls to Zones 3-6	Calls to Zone 7
Zone 2	7.35ppm	9.45ppm	£1.89pm	£3.99pm
Zone 3	21ppm	52.5ppm	£1.89pm	£3.99pm
Zone 4	84ppm	£1.58pm	£1.89pm	£3.99pm
Zone 5	£1.16pm	£1.47pm	£1.89pm	£3.99pm
Zone 6	£2.00pm	£2.00pm	£2.00pm	£3.99pm
Zone 7	£3.99pm	£3.99pm	£3.99pm	£3.99pm

Calling from	Sending texts	MMS
Zone 1	Free	26.4p
Zone 2	4.17p	60p
Zone 3	25p	60p
Zone 4	30p	£1
Zone 5	30p	£1
Zone 6	30p	£1
Zone 7	30p	£1

In	Receiving calls	Data
Zone 1	Free	Included in bundle. 8.33p per MB after
Zone 2	0.83ppm	9.17p MB
Zone 3	50ppm	90p MB
Zone 4	70ppm	£3.00 MB
Zone 5	70ppm	£6.60 MB
Zone 6	70ppm	£9.90 MB
Zone 7	70ppm	£9.90 MB

Roaming Zones

Zone 1
Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Canary Islands, Denmark, Estonia, Finland, France, French Guyana, Germany, Gibraltar, Greece, Guadeloupe, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Liechtenstein, Lithuania, Luxembourg, Madeira, Malta, Martinique, Mayotte, Netherlands, Norway, Poland, Portugal, Reunion Islands, Romania, San Marino, Saint Martin (French), Saint Barthelemy, Slovakia, Slovenia, Spain, Sweden, Switzerland and Vatican City (Italy).
Zone 2
Aland Islands, Ceuta and Melilla, USA
Zone 3
Australia, Canada, China, Israel.
Zone 4
Anguilla, Antigua and Barbuda, Barbados, Brazil, Cayman Islands, Côte D'Ivoire, Cyprus (Turkish), Egypt, Grenada, India, Madagascar, Malaysia, Moldova, Saint Lucia, Saint Vincent and the Grenadines, Senegal, Singapore, Thailand, Turkey, Turks and Caicos Islands.
Zone 5
Albania, Botswana, Indonesia, Korea (South), Mexico, Pakistan, South Africa, Sri Lanka, Uganda.
Zone 6
Armenia, Aruba, Bangladesh, Bermuda, Bosnia and Herzegovina, Cameroon, Cape Verde, Caribbean Netherlands, Cuba, Dominica, Dominican Republic, El Salvador, Gambia, Guinea, Guyana, Haiti, Honduras, Hong Kong, Japan, Jordan, Kenya, Kosovo, Kuwait, Libya, Macedonia, Maldives, Mali, Mauritius, Montserrat, Morocco, New Zealand, Nigeria, Panama, Puerto Rico, Qatar, Russia, Saint Kitts and Nevis, Saudi Arabia, Serbia, Sint Maarten (Dutch), Suriname, Tanzania, Taiwan, Trinidad and Tobago, Tunisia, Vanuatu, Vietnam, Virgin Islands (British).
Zone 7
Algeria; Azerbaijan; Jamaica; Oman; Ukraine; United Arab Emirates.

Zone 1 has no extra charge to use your UK allowance of data, minutes and texts, you also you won't be charged to receive calls or texts. A one minute minimum charge applies to calls made and received in Zones 2-7. Calls longer than the minimum are billed per second. 0% VAT applies to calls made and received in Zones 2-7.