



## Caller Redirect

Caller Redirect is a service that informs incoming callers that the calling party's number has changed and they have a new telephone number. This would be used if you were moving house and wished to advise callers of your new number.

All calls into your number will hear a message: "The number you have called has been changed to... <new number>."

### Instructions for Use

This service is automatically applied at the exchange and it is not possible to manage this service via a telephone keypad. There is no customer control over Caller Redirect.

### Notes

The service is only available on ceased lines and there is no customer control over Caller Redirect.

Caller Redirect is not available to customers on our LLU packages.

### Price (including VAT)

One months service	£5.10 inc VAT
Quarterly on going service	£9 inc VAT