



# PAYG price list

Rates correct as at 1 May 2019. Rates include 20% VAT.

## UK CALLS

DESTINATION	PRICE
Landline	8p per minute
Mobile	8p per minute
Phone Co-op Mobile	4p per minute
Text Message (SMS)	4p per text
Text Message - to Phone Co-op Mobiles	2p per text
Picture Message (MMS)	25p per message
Data	10p per MB

Charges are rounded to the nearest second, not to the nearest minute like most other networks, so your credit lasts longer.

## PAYG BUNDLES

CODE	PRICE	MINUTES	TEXTS	MB
BUNDLE 5	£5.00	100	150	100
BUNDLE 10	£10.00	500	1000	1024
BUNDLE 15	£15.00	750	1000	2048
BUNDLE 20	£20.00	1000	1000	4096
BUNDLE Data 500	£5.00	0	0	500
BUNDLE Data 1000	£7.50	0	0	1024
BUNDLE Data 2000	£15.00	0	0	2048

Text the bundle code to 1250 to purchase the bundle. You must have the bundle price on your balance  
 All bundles are valid for 30 days and include UK and EU destinations within their allowances  
 Any unused allowance will not be rolled over to the following month

## PREMIUM RATE AND OTHER UK NUMBERS

The access charge for calls to 084, 087, 09 and 118 numbers is 21p per minute.

Number range	Cost	Minimum charge
500 (Customer Services)	4p per minute	
555 (Voicemail)	4p per minute	
195 Blind and Disabled Directory Enquiries	Free	
116 social numbers	Free	
118 Directory Enquiry numbers	Service charge + access charge	1 minute for access charge
101 Non emergency	15p per call	
111 NHS Direct	Free	
056 VoIP numbers	8p per minute	1p
070 personal numbers	60p per minute	1 minute
076 numbers	50p per minute	1 minute
0800 numbers	Free	Requires £2 balance
0808 numbers	Free	Requires £2 balance
0808 80 Helpline numbers	Free	
0843 numbers	Service charge + access charge	1 minute for access charge
0844 numbers	Service charge + access charge	1 minute for access charge
0845 numbers	Service charge + access charge	1 minute for access charge
0870 numbers	Service charge + access charge	1 minute for access charge
0871 numbers	Service charge + access charge	1 minute for access charge
0872 numbers	Service charge + access charge	1 minute for access charge
0873 numbers	Service charge + access charge	1 minute for access charge
0902 numbers	Service charge + access charge	1 minute for access charge
0903 numbers	Service charge + access charge	1 minute for access charge
0909 adult services numbers	Service charge + access charge	1 minute for access charge
0908 adult services numbers	Service charge + access charge	1 minute for access charge
Other 090 numbers	Service charge + access charge	1 minute for access charge
091 numbers	Service charge + access charge	1 minute for access charge
098 adult services numbers	Service charge + access charge	1 minute for access charge
116000 National Missing Persons Helpline	Free	
0800 1111 Childline	Free	
0800 282986 Child Death helpline	Free	

0800 555111 Crimestoppers	Free	
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### INTERNATIONAL CALLS

Landline and mobile calls are in pence per minute. Text rate is per text.

Country	Landline	Mobile	Text
Afghanistan	26p	26p	8p
Albania	17p	37p	8p
Algeria	9p	55p	8p
American Samoa	6p	6p	8p
Andorra	5p	26p	8p
Angola	12p	32p	8p
Anguilla	25p	28p	8p
Antarctic	164p	164p	8p
Antigua & Barbuda	23p	27p	8p
Argentina	5p	12p	8p
Armenia	21p	23p	8p
Aruba	12p	27p	8p
Ascension Island	190p	190p	8p
Australia	3p	9p	8p
Austria	14p	19p	6p
Azerbaijan	26p	37p	8p
Azores	4p	4p	8p
Bahamas	10p	21p	8p
Bahrain	13p	15p	8p
Bangladesh	4p	4p	8p
Barbados	23p	23p	8p
Belarus	41p	41p	8p
Belgium	10p	10p	6p
Belize	33p	34p	8p
Benin	39p	40p	8p
Bermuda	6p	6p	8p
Bhutan	12p	13p	8p
Bolivia	19p	19p	8p
Bosnia & Herzegovina	15p	37p	8p
Botswana	12p	29p	8p
Brazil	4p	14p	8p
British Virgin Islands	24p	32p	8p
Brunei	5p	5p	8p
Bulgaria	11p	19p	6p
Burkina Faso	36p	40p	8p
Burundi	60p	56p	8p
Cambodia	8p	8p	8p
Cameroon	12p	39p	8p
Canada	2p	2p	8p
Canada - Yukon	16p	16p	8p
Cape Verde	19p	35p	8p
Cayman Islands	13p	21p	8p
Central African Republic	111p	114p	8p
Chad	64p	61p	8p

Chile	5p	10p	8p
China	5p	5p	8p
Christmas Islands	131p	131p	8p
Colombia	6p	11p	8p
Comoros	34p	50p	8p
Congo	39p	45p	8p
Congo (Democratic Republic Of)	36p	39p	8p
Cook Islands	97p	97p	8p
Costa Rica	4p	8p	8p
Cote D'Ivoire	41p	38p	8p
Croatia	13p	19p	6p
Cuba	78p	78p	8p
Cyprus	3p	8p	6p
Cyprus, Turkish Republic of Northern	6p	15p	6p
Czech Republic	4p	10p	6p
Denmark	4p	4p	6p
Diego Garcia	152p	127p	8p
Djibouti	42p	44p	8p
Dominica	24p	30p	8p
Dominican Republic	9p	11p	8p
East Timor	132p	132p	8p
Ecuador	13p	26p	8p
Egypt	10p	16p	8p
El Salvador	25p	24p	8p
Emsat (Satellite)	433p	433p	8p
Equatorial Guinea	59p	54p	8p
Eritrea	31p	32p	8p
Estonia	4p	19p	6p
Ethiopia	26p	26p	8p
Falkland Islands	170p	165p	8p
Faroe Islands	9p	24p	8p
Fiji	32p	32p	8p
Finland	6p	6p	6p
France	4p	8p	6p
French Guiana	3p	12p	8p
French Polynesia	23p	35p	8p
Gabon	50p	49p	8p
Gambia	96p	96p	8p
Georgia	24p	37p	8p
Germany	4p	5p	6p
Ghana	35p	35p	8p
Gibraltar	6p	24p	8p
Globalstar	79p	79p	8p
Greece	5p	10p	6p
Greenland	61p	71p	8p
Grenada	22p	30p	8p
Guadeloupe	3p	12p	8p
Guam	4p	4p	8p
Guatemala	16p	16p	8p
Guernsey	8p	30p	8p

Guinea	48p	51p	8p
Guinea Bissau	56p	56p	8p
Guyana	30p	31p	8p
Haiti	43p	41p	8p
Honduras	15p	16p	8p
Hong Kong	3p	4p	8p
Hungary	3p	8p	6p
Iceland	4p	9p	6p
India	3p	4p	8p
Indonesia	9p	7p	8p
Iran	22p	19p	8p
Iraq	16p	22p	8p
Ireland	2p	8p	6p
Isle Of Man	8p	30p	8p
Israel	3p	5p	8p
Italy	3p	19p	6p
Jamaica	19p	23p	8p
Japan	4p	11p	8p
Jersey	8p	30p	8p
Jordan	18p	21p	8p
Kazakstan	6p	22p	8p
Kenya	22p	27p	8p
Kiribati	342p	342p	8p
Kuwait	7p	16p	8p
Kyrgyzstan	21p	34p	8p
Laos	9p	9p	8p
Latvia	47p	19p	6p
Lebanon	12p	21p	8p
Lesotho	41p	40p	8p
Liberia	52p	54p	8p
Libya	33p	32p	8p
Liechtenstein	11p	19p	6p
Lithuania	21p	19p	6p
Luxembourg	3p	17p	6p
Macao	11p	11p	8p
Macedonia	15p	44p	8p
Madagascar	61p	69p	8p
Madeira	4p	4p	8p
Malawi	38p	33p	8p
Malaysia	4p	5p	8p
Maldives	103p	90p	8p
Mali	30p	35p	8p
Malta	4p	8p	6p
Mariana Islands	5p	5p	8p
Marshall Islands	31p	31p	8p
Martinique	3p	8p	8p
Mauritania	50p	70p	8p
Mauritius	18p	17p	8p
Mayotte	12p	12p	8p
Mexico	4p	12p	8p
Micronesia	64p	64p	8p

Moldova	32p	30p	8p
Monaco	9p	42p	8p
Mongolia	6p	6p	8p
Montenegro	17p	38p	8p
Montserrat	30p	29p	8p
Morocco	4p	42p	8p
Mozambique	10p	36p	8p
Myanmar	30p	30p	8p
Namibia	7p	16p	8p
Nauru	202p	202p	8p
Nepal	16p	14p	8p
Netherlands	4p	6p	6p
Netherlands Antilles	15p	16p	8p
New Caledonia	19p	19p	8p
New Zealand	3p	6p	8p
Nicaragua	26p	25p	8p
Niger	47p	39p	8p
Nigeria	12p	11p	8p
Niue	190p	190p	8p
Norfolk Islands	172p	172p	8p
North Korea	210p	210p	8p
Norway	5p	15p	6p
Oman	14p	29p	8p
Pakistan	12p	9p	8p
Palau	30p	30p	8p
Palestine	23p	26p	8p
Panama	6p	16p	8p
Papua New Guinea	71p	99p	8p
Paraguay	7p	13p	8p
Peru	4p	13p	8p
Philippines	15p	17p	8p
Poland	3p	15p	6p
Portugal	4p	19p	6p
Puerto Rico	3p	3p	8p
Qatar	19p	23p	8p
Reunion	5p	14p	8p
Romania	3p	5p	6p
Russia	8p	29p	8p
Rwanda	38p	37p	8p
Saint Helena	205p	205p	8p
Saint Kitts & Nevis	24p	29p	8p
Saint Lucia	22p	28p	8p
Saint Vincent & Grenadines	25p	27p	8p
Saipan	5p	5p	8p
San Marino	4p	27p	8p
Sao Tome & Principe	133p	133p	8p
Saudi Arabia	12p	16p	8p
Senegal	26p	48p	8p
Serbia	18p	36p	8p
Seychelles	75p	86p	8p
Sierra Leone	51p	51p	8p

Singapore	3p	3p	8p
Slovakia	4p	17p	6p
Slovenia	19p	19p	6p
Solomon Islands	113p	113p	8p
Somalia	68p	60p	8p
South Africa	4p	12p	8p
South Korea	3p	5p	8p
South Sudan	37p	28p	8p
Spain	3p	11p	6p
Sri Lanka	20p	17p	8p
St Pierre & Miquelon	29p	44p	8p
Sudan	16p	16p	8p
Suriname	17p	37p	8p
Swaziland	8p	20p	8p
Sweden	4p	5p	6p
Switzerland	4p	47p	8p
Syria	13p	20p	8p
Taiwan	4p	12p	8p
Tajikistan	19p	19p	8p
Tanzania	31p	34p	8p
Thailand	8p	7p	8p
Togo	106p	106p	8p
Tokelau	182p	182p	8p
Tonga	82p	82p	8p
Trinidad & Tobago	18p	23p	8p
Tunisia	76p	74p	8p
Turkey	5p	15p	8p
Turkmenistan	17p	17p	8p
Turks & Caicos Islands	24p	32p	8p
Tuvalu	155p	155p	8p
Uganda	37p	34p	8p
Ukraine	15p	22p	8p
United Arab Emirates	20p	20p	8p
Uruguay	8p	18p	8p
US Virgin Islands	4p	4p	8p
USA	2p	2p	8p
USA - Alaska	10p	10p	8p
USA - Hawaii	3p	3p	8p
Uzbekistan	11p	10p	8p
Vanuatu	90p	90p	8p
Venezuela	4p	11p	8p
Vietnam	10p	10p	8p
Wallis & Futuna Islands	132p	132p	8p
Western Samoa	172p	172p	8p
Yemen	22p	20p	8p
Zambia	43p	53p	8p
Zimbabwe	11p	57p	8p

## ROAMING

When you are outside the UK, your mobile will automatically find the nearest network.

All of our SIMs have roaming enabled by default. We split the world into Zones, and each Zone has a rate for making and receiving calls, sending texts and accessing the internet. Please check these rates before going abroad, as roaming, particularly data roaming, can be very expensive. Please be aware that Canada is not in the USA. Calls made and received in Canada are charged at Zone 3 rates.

Please also be aware that mobile signals do not respect borders and that if you are near to a border your handset may switch between providers from different zones. Most handsets have a setting that will allow you to disable roaming, so that you can choose whether or not to make and receive calls while abroad. We can also switch roaming off for you, if your handset doesn't have the option.

### Roaming Zones (apply when travelling abroad)

Zone	Countries
Zone 1	Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Canary Islands, Denmark, Estonia, Finland, France, French Guyana, Germany, Gibraltar, Greece, Guadeloupe, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Liechtenstein, Lithuania, Luxembourg, Madeira, Malta, Martinique, Mayotte, Netherlands, Norway, Poland, Portugal, Reunion Islands, Romania, San Marino, Saint Martin (French), Saint Barthelemy, Slovakia, Slovenia, Spain, Sweden, Switzerland and Vatican City (Italy).
Zone 2	USA
Zone 3	Australia, Canada, China, Israel.
Zone 4	Anguilla, Antigua and Barbuda, Barbados, Brazil, Cayman Islands, Côte D'Ivoire, Cyprus (Turkish), Egypt, Grenada, India, Madagascar, Malaysia, Moldova, Saint Lucia, Saint Vincent and the Grenadines, Senegal, Singapore, Thailand, Turkey, Turks and Caicos Islands.
Zone 5	Albania, Botswana, Indonesia, Korea (South), Mexico, Pakistan, South Africa, Sri Lanka, Uganda.
Zone 6	Afghanistan, Argentina, Armenia, Aruba, Bangladesh, Bermuda, Bosnia and Herzegovina, Cameroon, Cape Verde, Cuba, Dominica, Dominican Republic, El Salvador, Gambia, Guinea, Guyana, Haiti, Honduras, Hong Kong, Japan, Jordan, Kenya, Kosovo, Kuwait, Libya, Macedonia, Maldives, Mali, Mauritius, Montserrat, Morocco, Netherlands Antilles, New Zealand, Nigeria, Panama, Puerto Rico, Qatar, Russia, Saint Kitts and Nevis, Saudi Arabia, Serbia, Sint Maarten (Dutch), Suriname, Tanzania, Taiwan, Trinidad and Tobago, Tunisia, Vanuatu, Vietnam, Virgin Islands (British).
Zone 7	Algeria, Azerbaijan, Jamaica, Oman, Ukraine, United Arab Emirates.



## Calls made from overseas

Calling from...	Calls to UK	Calls to Zone 1	Calls to Zone 2	Calls to Zones 3-6	Calls to Zone 7
Zone 1	8p per min	8p per min	12p per min	225p per min	480p per min
Zone 2	12p per min	12p per min	12p per min	270p per min	480p per min
Zone 3	90p per min	72p per min	72p per min	228p per min	480p per min
Zone 4	168p per min	192p per min	192p per min	228p per min	480p per min
Zone 5	144p per min	180p per min	180p per min	228p per min	480p per min
Zone 6	243p per min	234p per min	234p per min	240p per min	480p per min
Zone 7	480p per min	480p per min	480p per min	480p per min	480p per min

## Receiving calls and downloading data whilst overseas

In Zone...	Calls	Data
Zone 1	Free	10p per MB
Zone 2	6p per min	14p per MB
Zone 3	60p per min	108p per MB
Zone 4	84p per min	£3.60 per MB
Zone 5	84p per min	£7.92 per MB
Zone 6	84p per min	£11.88 per MB
Zone 7	84p per min	£11.88 per MB

## Messaging

Messaging from...	SMS	MMS
Zone 1	4p	25p
Zone 2	5p	72p
Zone 3	30p	72p
Zone 4	36p	120p
Zone 5	36p	120p
Zone 6	36p	120p
Zone 7	36p	120p

Rates apply 24 hours a day, 7 days a week.

Zone 1 has no extra charge to use your UK allowance of data, minutes and texts, you also you won't be charged to receive calls or texts. A one minute minimum charge applies to calls made and received in Zones 2-7. Calls longer than the minimum are billed per second.