

MOBILE PRICE LIST

All prices include VAT at 20%. Rates are correct as at 1 November 2017

BUNDLES

Bundle allowance	24 month (with handset)	12 month	30 day
200 minutes with unlimited texts	£17	£7	£8
200 minutes with unlimited texts and 500MB	£19	£9	£10
200 minutes with unlimited texts and 1GB	£21	£11	£12
600 minutes with unlimited texts and 1GB	£23	£13	£14
600 minutes with unlimited texts and 3GB	£27	£17	£18
Unlimited minutes, unlimited texts and 3GB	£29	£19	£20
Unlimited minutes, unlimited texts and 5GB	£34	£24	£25
Unlimited minutes, unlimited texts and 10GB	£37	£27	£28
Unlimited minutes, unlimited texts and 30GB	£49	£39	£40

Calls and data after your allowance is used up are 20p per minute and 10p per MB

Initial contract periods are 24 months, 12 months and 30 days. If you sign up to a 24 month contract, at the end of your contractual period we will reduce your price to the 30 day equivalent.

FAIRPHONE 2 BUNDLES

Bundle	24 month
200 minutes with unlimited texts	£27
200 minutes with unlimited texts and 500MB	£29
200 minutes with unlimited texts and 1GB	£31
600 minutes with unlimited texts and 1GB	£33
600 minutes with unlimited texts and 3GB	£37
Unlimited minutes, unlimited texts and 3GB	£39
Unlimited minutes, unlimited texts and 5GB	£44
Unlimited minutes, unlimited texts and 10GB	£47
Unlimited minutes, unlimited texts and 30GB	£59

Calls and data after your allowance is used up are 20p per minute and 10p per MB

The contract period for Fairphone 2 bundles is 24 months. At the end of your contractual period we will reduce your price to the 30 day equivalent at the top of this list.

OTHER CHARGES

Item	One-off charge
Replacement SIM card	£5
Postage for handsets	£6

MAIN UK RATES

Calls	Per Minute
UK National Geographic	20p
UK Mobile	20p
Service Numbers (084, 087, 09 and 118)	Access charge plus provider's service charge
Personal numbers	72p
Freephone (0800, 0808, 0500)	FREE
UK Emergency Services	FREE
Voicemail	20p

Access charge for service numbers is 21p per minute
Minimum charge 1.2p for most UK calls.

Messaging	Per Message
Picture Message	31.7p
Video Message	70.5p

CALLING ABROAD

Texts

Country	Per Text
Any	19.6p

Calls

Calling from the UK to:	Price per minute
Zone 1	12p
Zone 2	16p
Zone 3	20p
Zone 4	12p
Zone 5	29p
Zone 6	47p

International Zones

Zone 1 - Ireland, Channel Islands & Isle of Man
Ireland, Jersey, Guernsey, Isle of Man

Zone 2 - Europe
Albania, Andorra, Austria, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus (Greek), Czech Republic, Denmark, Estonia, Finland, France, Germany, Gibraltar, Greece, Hungary, Iceland, Italy, Kosovo, Liechtenstein, Lithuania, Luxembourg, Macedonia, Malta, Monaco, Montenegro, Netherlands, Norway, Poland, Portugal, Romania, San Marino, Serbia, Slovakia, Slovenia, Spain, Sweden, Transnistria, Ukraine.

Zone 3 - Asia Pacific & South Africa
Australia, China, Hong Kong, Japan, Malaysia, New Zealand, Singapore, Thailand

Zone 4 - USA
United States

Zone 5 - Middle East
Algeria, Cyprus (Turkish), Egypt, Iran, Iraq, Israel, Jordan, Kuwait, Lebanon, Libya, Morocco, Oman, Qatar, Saudi Arabia, Tunisia, Turkey, United Arab Emirates

Zone 6 - Rest of world
Everywhere else

USING YOUR PHONE ABROAD

Calling from	Calls back to the UK & Zone 1	Calls to Zones 2	Calls to Zones 3-6	Calls to Zone 7
Zone 1	20ppm after bundle used up	11.34ppm	£2.27pm	£4.79pm
	Calls back to the UK	Calls to Zones 1-2	Calls to Zones 3-6	Calls to Zone 7
Zone 2	8.82ppm	11.34ppm	£2.27pm	£4.79pm
Zone 3	25.2ppm	63ppm	£2.27pm	£4.79pm
Zone 4	£1.01pm	£1.90pm	£2.27pm	£4.79pm
Zone 5	£1.39pm	£1.76pm	£2.27pm	£4.79pm
Zone 6	£2.40pm	£2.40pm	£2.40pm	£4.79pm
Zone 7	£4.79pm	£4.79pm	£4.79pm	£4.79pm

Calling from	Sending texts	MMS
Zone 1	Free	31.7p
Zone 2	5p	72p
Zone 3	30p	72p
Zone 4	36p	£1.20
Zone 5	36p	£1.20
Zone 6	36p	£1.20
Zone 7	36p	£1.20

In	Receiving calls	Data
Zone 1	Free	Included in bundle. 10p per MB after bundle used. 7.2p per MB if no bundle.
Zone 2	1ppm	11p MB
Zone 3	60ppm	£1.08 MB
Zone 4	84ppm	£3.60 MB
Zone 5	84ppm	£7.92 MB
Zone 6	84ppm	£11.88 MB
Zone 7	84ppm	£11.88 MB

Roaming Zones

Zone 1
Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Canary Islands, Denmark, Estonia, Finland, France, French Guyana, Germany, Gibraltar, Greece, Guadeloupe, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Liechtenstein, Lithuania, Luxembourg, Madeira, Malta, Martinique, Mayotte, Netherlands, Norway, Poland, Portugal, Reunion Islands, Romania, San Marino, Saint Martin (French), Saint Barthelemy, Slovakia, Slovenia, Spain, Sweden, Switzerland and Vatican City (Italy).

Zone 2
USA

Zone 3
Australia, Canada, China, Israel.

Zone 4
Anguilla, Antigua and Barbuda, Barbados, Brazil, Cayman Islands, Côte D'Ivoire, Cyprus (Turkish), Egypt, Grenada, India, Madagascar, Malaysia, Moldova, Saint Lucia, Saint Vincent and the Grenadines, Senegal, Singapore, Thailand, Turkey, Turks and Caicos Islands.

Zone 5
Albania, Botswana, Indonesia, Korea (South), Mexico, Pakistan, South Africa, Sri Lanka, Uganda.

Zone 6
Afghanistan, Argentina, Armenia, Aruba, Bangladesh, Bermuda, Bosnia and Herzegovina, Cameroon, Cape Verde, Caribbean Netherlands, Cuba, Dominica, Dominican Republic, El Salvador, Gambia, Guinea, Guyana, Haiti, Honduras, Hong Kong, Japan, Jordan, Kenya, Kosovo, Kuwait, Libya, Macedonia, Maldives, Mali, Mauritius, Montserrat, Morocco, New Zealand, Nigeria, Panama, Puerto Rico, Qatar, Russia, Saint Kitts and Nevis, Saudi Arabia, Serbia, Sint Maarten (Dutch), Suriname, Tanzania, Taiwan, Trinidad and Tobago, Tunisia, Vanuatu, Vietnam, Virgin Islands (British).

Zone 7
Algeria; Azerbaijan; Jamaica; Oman; Ukraine; United Arab Emirates.

Zone 1 has no extra charge to use your UK allowance of data, minutes and texts, you also you won't be charged to receive calls or texts. A one minute minimum charge applies to calls made and received in Zones 2-7. Calls longer than the minimum are billed per second.

Ending your contract

You may end this agreement by giving us 30 days' notice in writing. You must pay the charges during the notice period. If you close your account or terminate your contract within the Minimum Period then you must pay the rest of the charges due in the Minimum Period or the termination fee, whichever is less. If your contract includes a smartphone then the termination fee due will be £73, plus £10 multiplied by the number of remaining months until the end of your minimum period (to cover your mobile equipment). For Fairphone 2 owners who paid a setup fee, the additional value is £15. For Fairphone 2 owners who did not pay a setup fee, the additional value is £19. For example, if you wish to terminate your smartphone contract after 6 months then the termination fee would be £73, plus 18 months multiplied by £10 i.e. a total of £253. If your contract includes a Fairphone 2 and you paid a setup fee, then the termination fee would be £73, plus 18 months multiplied by £15 i.e. a total of £343. If your contract includes a Fairphone 2 and you did not pay a setup fee, then the termination fee would be £73, plus 18 months multiplied by £19 i.e. a total of £415. For older bundles that didn't include a smartphone, the termination fee is £73. If you are changing your Service such as re-grading your bundle, and this is not part of a termination of the account, then termination charges do not apply and the current minimum period continues.

If you have ended this agreement because we don't do something fundamental that we should have done under this agreement (for example, if there is a complete failure of the network) then in these situations you do not have to pay all charges due until the end of the minimum period but you may have to make a payment in respect of your mobile equipment. In this case the payment would be £10 multiplied by the number of remaining months until the end of your minimum period (£15 per remaining month for Fairphone 2 with setup fee, £19 per remaining month for Fairphone 2 with no setup fee). You will make this payment to us immediately on request following the agreement coming to an end.