



Three Way Calling

This service allows subscribers to speak to two or more people at the same time even if one of them is abroad. This allows a 'conference' to take place between all parties.

Instructions for Use

To Set up a Three Way Call

1. Dial first number and wait for the person to answer
2. Press RECALL and wait for dial tone
3. Dial the 2nd number you want to join the conversation followed by RECALL 3
4. To talk to two callers separately, press 2 instead of 3 when the second call answers. If you want to switch between the two callers, press RECALL, wait for the dial tone, then press 2.

To End a Three Way Call

1. Hang up

To End the first call only

1. Press RECALL
2. Wait for the dial tone and press 5

To End the second call only

1. Press RECALL

Wait for the dial tone and press 7

Notes:

Customers on LLU services will not be able to talk to each caller separately. It is not possible to temporarily exclude an individual caller.

Customers need a phone with a 'Recall' button in order to make use of the service. Call Waiting does not work when a Three-Way call is in operation.

This service is available as standard for all PSTN lines connected to the digital network on a pay per use basis.

Cost

7.5 pence per use inc VAT